

LIFELINE CRISIS SUPPORTER WORKPLACE TRAINING (CSWT)

Training Calendar Course 2, Condensed Course starting June 2025

BLENDLED LEARNING		STAGE 1		
Group training sessions plus independent e-learning				
Date	Day	Time	Topic	Title
24 Jun	Tue	6.00pm – 9.30pm	1&2	Foundational Knowledge & Microskills and Self-awareness
1 Jul	Tue	6.30pm - 9.30pm	3	Microskills and Supervision
8 Jul	Tue	6.30pm - 9.30pm	4	Lifeline Practice Framework CARE – Connect, Attend, Reaffirm, Empower
15 Jul	Tue	6.30pm – 9.30pm	4A	Lifeline Practice Framework (continued) CARE – Connect, Attend, Reaffirm, Empower
19 Jul	Sat	9.30 - 4.30pm	5	Introduction to Suicide
20 Jul to 11 Aug	Various days/ times	1x4 hour shift	OS	Phone room Observation Shift
24 Jul	Thur	6.30pm - 9.30pm	6	Suicide Crisis Support
29 Jul	Tue	6.30pm – 9.30pm	7	Safety Issues
5 Aug	Tue	6.30pm – 9.30pm	8	Understanding differences
9 Aug	Sat	9.30am – 4.30pm	9&10	Putting it all together & Skills Practice
11 Aug to 18 Aug	Various days/ times	2 hrs between 9am – 9pm	GA	Gateway Assessment 1, 2 and 3
18 Aug	Mon	6.30pm -9.30pm	C/I	Celebration/ Intro to Stage 2
Student Placement		STAGE 2		By invitation
Supervised/mentored shifts				
Various dates: (between 19/8 and 3/10) 16 hrs over 4-6 weeks.				Supervised/supported/assessed telephone training shifts, minimum 4 x 4-hour shifts
TBC - 2-hour evening workshop in Sep 2025				Student Mid Placement Group Supervision Workshop
Internship		STAGE 3		By invitation
Independent shifts				
Minimum 82 hours over 7 months (from October onwards)				Internship includes fortnightly 4-hour independent shifts, along with professional development (including 3 elearning modules and a 2-hour Masterclass workshop), regular group supervision sessions, and ongoing assessments that lead to accreditation.